Floor Care Guidelines

- Sweep floors with a soft brush regularly - removing grit and small stones from the floor on a regular basis will help reduce the abrading action caused by these particles. If using a vacuum, ensure that the brush is down to prevent the metal head scratching the floor.
  Do not use a steam cleaner on your laminate, engineered, or solid wood floor.
  Steam cleaners can only be used on SPC floors.

- Place a mat at all external doors, both inside and outside if possible to remove as much outside dirt from the feet prior to walking on the floor.

- Ensure the legs of all furniture are covered with heavy duty felt pads such as the Canadia range of felt pads to ensure that these legs do not scratch the floor.

- If you have an office chair (one on wheels) on your timber floor, you will need to place a mat under it to protect the floor as these types of chairs are very aggressive on timber floors.

- Use felt lined castor cups under all other castors on furniture.

- When a floor needs mopping, use water/ cleaners sparingly – timber floors do not react well to moisture so mops should be well wrung out prior to mopping the floor. Do not have pools of water lying on your floor. We recommend using Canadia spray floor cleaner, or Floor Service Parquet Cleaner (mixed as per instructions on the can). Only use specific wooden floor cleaners as some others can discolour and damage your floor.
  Do not use any aggressive cleaner with a high level of detergent (e.g. Washing up liquid) to clean your floor.

- Beware of Stiletto heels! Stilettos can put huge pressure on a timber floor (especially ones in ill repair) and can lead to compression marks on the floor.

For oiled floor finishes only:

- Oiled floors need to be oiled on a regular basis. The frequency depends on the traffic on the floor, but we would recommend that they are oiled at least once a year with Floor Service Oil Care. This should be applied with a lint-free cloth, with the oil applied along the grain, not in sweeps across the boards as this can give the appearance of streaks or lines across your floor.

- Prior to oiling your floor, it should be cleaned with a cleaner which specifies that it is suitable for use with oiled floors such as Floor Service Parquet Cleaner (Some cleaners can remove the oil from your floor, and thus remove the protective properties of the oil). The floor must then be allowed to dry fully before oiling.